

SONA GRIGORYAN

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Enthusiastic entry-level Scrum Master/IT Project Manager. Have worked in Agile environment as a hardware engineer for 3+ years. Worked on two Scrum teams and filled in as Scrum Master on several occasions. Proven history of successful work with cross-functional teams. Team-oriented individual promoting exemplary presentation, project management and risk oversight skills. Demonstrative Scrum Master with background communicating effectively with and leading high-performance teams.



WORK EXPERIENCE

Mathematics Teacher

03/2013 to 08/2015

Global Bridge Educational Center

Yerevan, Armenia

- Programming and Logic for almost 3 years I have worked with groups of students and individuals.
- I was the only teacher of mathematics, programming and logic of our summer schools and summer camps.
- Kept classroom environments consistent and focused on learning by establishing and enforcing clear objectives.

Hardware Engineer

01/2016 to 01/2018

Technology And Science Dynamics

Santa Barbara, CA, USA

- Designed computer hardware components and peripheral devices including power supplies, heat sinks, hard-drives and integrated circuit boards.
- Drove implementation of quality requirements for new product designs and adherence to customer specifications and production requirements.

Scrum Experience

12/2018 to 03/2020

MSD Czech Republic corp.

Prague, Czech Republic

- Planned Agile best practices and encouraged team cohesion, overcoming impediments and hurdles to productivity.
- Worked with 4 cross-functional teams to deliver 6 products on a Scrum team as a IT Project Manager's assistant.
- Led sprint reviews, daily scrums and planning meetings to realize full team engagement. Applied agile methodology to shorten cycle time and achieve target margins.
- Collaborated with POs, team members, other scrum masters to define solutions and drive progress.

Manual QA Engineer

10/2020 till now

Applause uTest

Framingham, Massachusetts

- Execute test cases and analyze results.
- Report bugs and errors to development teams.
- Develop effective strategies and test plans.



EDUCATION

State Engineering University Of Armenia

Bachelor's

Electrical Engineering

Yerevan, Armenia

09/2012 to 09/2016

Czech University Of Life Sciences

Master's

Agricultural Engineering

Prague, Czech Republic

06/2018 to 07/2020

School For Young Leaders

Organizational Leadership

Yerevan, Armenia

08/2013 to 08/2015

BSC Business Support Center

IT Project Manager / Scrum Master

Yerevan, Armenia

09/2020 to 01/2021

Czech Technical University

Bachelor's

Electrical Engineering

Prague, Czech Republic

09/2015 to 07/2016

DreamsLab Center

Web development

Online school

HTML, CSS, Javascript

11/2020 till now



SKILLS

- **MS Office** Suite (Word, Excel & PowerPoint)
- **Knowledge of programming** (C++, Pascal, LabView, Matlab, VHDL, PLECS, Multisim, Verilog, HTML, CSS, Javascript). Beginner in C#, SQL.
- **QA engineer skills** - creating a test plan, using the plan to hunt down and fix software bugs, test plan development, quality improvement plans, documentation skills, test implementation.
- **Agility** (Scrum, Kanban, Lean), JIRA, Confluence, Asana. Saved \$800,000 through a company-wide automation drive. Employed Kanban to improve team velocity 28%. Coordinated efforts of a 7-person team for 6 projects.
- **Project Management skills** - process management, project planning/control, scheduling, risk management, technical skills, organization, teamwork, prioritization, creativity, critical thinking, servant leadership, diplomacy, coaching, communication, collaboration skills, interpersonal skills, empathy decision making.
- **Languages I speak:** Mother tongue - Armenian, English - **C1**, Russian - **C2**, Czech - **B2**.
- **Driving license** – **B** category.